



AMITY TECHNICAL PLACEMENT CENTRE

Company Name	Amdocs
Registration Period Start Date	25/05/2022
Registration Period End Date	27/05/2022
About Company	<p>In an era where new technologies are born every minute, and the demand for meaningful digital experiences has never been so intense, we unlock our customers' innovative potential, empowering them to transform their boldest ideas into reality, and make billions of people feel like VIPs. Our 30,000 employees around the globe are here to accelerate our customers' migration to the cloud, differentiate in the 5G era, digitalize and automate their operations, and provide end users with the next-gene</p>
Website	https://www.amdocs.com/
Date Of Campus	2022-05-29
Venue	Virtual
Joining	2022-07-18
Job Title	Technical Business Agent
Employment Type	Full time
Eligible Degree	
Eligible Branches	BCA/BSC/MSC
Eligible Criteria	<ul style="list-style-type: none">• 55% throughout academics, with no breaks/year down
Roles & Responsibility	<ol style="list-style-type: none">1. First point of contact for customers, addressing a wide variety of products and services.2. Handles all queries pertaining to incidents via email, phone, and the ticket system based on the defined process.3. Coordinate the communication (calls, emails, situation room, and so on) for all critical issues.4. Dispatch cases to be handled by the appropriate function (based on understanding the product, service, and so on).5. Perform basic validation of

	the information, and if information is mi
Service Agreement, If Any	N/A
Other Skill	<ul style="list-style-type: none"> • Experience with ticket-handling system is an advantage. • Documentation skills, excellent verbal and written communication skills. • Experience in using MS Office and end-user applications .
Package	3,50,000 PA
Location	Gurgaon
Recruitment Process	Online Test and Interviews
How to Apply	Login to Amizone and go to the respective company then click on "Apply" button to register.
Representative from ATPC(For any Guidance/ Query)	Ms. Sangeeta Berry (sberry@amity.edu)
	[Click Here To Apply]

Amity Technical Placement Centre

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